

Hidden message of our voice: a day's training on how to give a positive impression when meeting and greeting people – 23rd of April 2020

Have you ever wondered why some speakers can get people to hang onto their every word, where others soon have the audience looking at their watches and yawning? If you wrote down what the two types of speaker say, there may often be very little difference - so the key must be something about voice, dynamics and how you engage your listeners by using your voice effectively.

The main content of the training:

- Introduction and Persuasive Communication in a Global Context, looking at some of the specific challenges of Finns.
- What is voice?
- The practicality behind the science
- Positive first impression
- Pitch me!

Great speakers are rarely born that way. Even Winston Churchill's first speech to Parliament was a disaster! But with practice, and better control of your voice, you can start to gain the confidence to enjoy public speaking, rather than fear it.

The training will be in English, as we are focusing especially on international communication, with explanations in Finnish where needed.

Feedback from a previous workshop: *"Really enjoyed the workshop! Minttu has such an engaging and entertaining way to highlight the importance of our voice and to make sure that everyone can grasp it", "This workshop was so much fun. I have learned to use my voice in many different ways - especially in English."*

For anyone who wants to improve their first impression, e.g.: Managers, Leaders, Salespeople, Entrepreneurs, HR Professionals, Project Leaders, Project Managers and Specialists.

The training will be held by Michael Gates from Richard Lewis Communications together with Minttu Ripatti from Fonedom who will be the main facilitator of this training. Minttu is an expert in phonetics and voice coaching. Michael is an expert in Cross-Cultural communication, the Managing Director of Richard Lewis Communications in Finland and an Associate Fellow of the Saïd Business School at the University of Oxford.

Book a place now: contact: sales(at)richardlewis.fi

Date and time: Thursday 23.4.2020 from 8.30 to 16.30 o'clock

Course fee: 395 € + VAT including the training course, coffee breaks and a light lunch

Place: in Espoo, Finland, to be confirmed closer to the training.

Contact for more information: Jaana Ylönen by e-mail: jaana.ylonen(at)richardlewis.fi

Invoicing: by electronic invoice which will be sent upon booking.

Terms of payments: 14 days net.

Minimum of 6 participants. Richard Lewis Communications Corporation Oy reserves the right to make alterations to the training including timetable, location and content.

Terms and conditions for this training course held by Richard Lewis Communications:

Cancellation 7 days or earlier before the training starts: no cancellation fee will be charged.

Cancellation 6 - 1 days before the training starts: 50 % of the training fee will be charged.

Cancellation on the training day: 100 % of the training fee will be charged.

Cancellation of the training must be made by e-mail to: sales(at)richardlewis.fi

Without cancellation or without attending the training day the full training fee will be charged.